




February 7, 2008

Nancy Noonan  
802 W. Mulberry Street  
Louisville, CO 80027

Dear Nancy,



Just wanted to send you a quick note to thank you for the **outstanding** workshops you provided for our staff at California State University, Chico on January 22 and 23, 2008. They were a **resounding** success and we hope to have you back on campus in the near future.

Copies of the evaluations were forwarded to you last week along with the recordings you requested. As you look through the evaluations, you will see that 82% of the attendees submitted an evaluation. It was impressive that 76% of the responding participants rated the speaker as "**excellent**" and there were no ratings below "good." It says a great deal that not one person considered your presentation to be even "fair." You definitely **made an impression** on our **Chico State staff**.

You will also note that there were many comments made on the evaluations about your presentation being "**fun**" and containing "**great content**." Staff enjoyed the interaction and felt you provided a **great deal of useable information**. Many indicated that you were obviously knowledgeable in the area of **communication** and relayed that knowledge to the audience very well.

Please feel free to use us as a reference to any other CSU campus or organization. I firmly believe your ability to deliver information that is easily understood and enjoyed by such a wide variety of people needs to be utilized—at any level. You **quickly adapt** to your audience and **keep their attention**, as you clearly demonstrated with our staff.

Thank you for coming to Chico! It was a boost to our campus staff development committee to receive so much positive feedback and appreciation from staff members for **bringing such a quality speaker to campus**. You have a special talent for spreading information that people actually hear and **retain**.

Sincerely,

Lori Fuentes  
Chair, University Staff Development Committee