



CLMA Centennial Chapter

November 17, 2003

Dear Nancy,

Thank you so much for speaking to the members of the Colorado Chapter of the Clinical Laboratory Management Association (CLMA) on October 31, 2003. Your energizing presentation was very well received by all attendees.

Many of our meetings deal with updating our members on various regulations and guidelines, which as you can imagine can make for a dull meeting. To try to change the flow of the meeting, the board was charged with bringing in a motivational speaker this year to give the members some tools that they could use in both their personal and professional lives. You met and exceeded the expectations of the board. I received many positive comments from attendees such as "this was the best meeting I have attended," "I enjoyed the diversity of the program and the speakers," and "I appreciated the non-traditional presenters." Many also stated that they will use some ideas that were presented in their workplaces.

This board will be pleased to recommend you to other groups as a very creative, animated and motivational speaker.

Thank you again,

A handwritten signature in cursive script that reads "Karen Breckenridge". The ink is dark and the signature is fluid and legible.

Karen Breckenridge

CLMA Centennial Chapter President