

1123 S. University, Suite 1015 Little Rock, AR 72204 501.244 2363 501.244 9903 Fax arna@arna.org

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Nancy Noonan 802 W. Mulberry St. Louisville, CO 80027

Dear Nancy,

The Board of Directors of the Arkansas Nurses Association (ARNA) extends its sincere appreciation to you for highlighting our annual educational convention in late October. Your superb keynote presentation, From Blank Canvas to Masterpiece: Creating Extraordinary Results in Work and Life, received so many positive comments that validated your expertise in the content area, but also took note of the unusual artistry and grace in the delivery of this "out of the box" presentation. Rarely do we obtain as many participant comments about a speaker that your presentation evoked. We want to share just a few with you so that can see how profoundly you touch the lives of others.

Convention participants included nurses from across the state, representative of various levels of nursing education and practice roles. The comments included: "Very informative, It applies to everyone and can be easily applied to my own life style"; "The presentation was so unusual and tied all of the disciplines together"; "The speaker was superb, so upbeat and inspiring, gave us so many new ideas"; "I have been stressed to the max for the past year, these skills will help me to learn to relax, to be happy each day, and progress each day. This was just excellent!"; "This program made me feel good, it was so inspirational"; "This showed me that nursing offers us many opportunities to be creative. We are the colors of the patient's palette!"; "I liked that it was about changing my life. People don't like change, but this presentation made it sound like a good thing to do"; "The speaker's enthusiasm and passion that she shared with the audience helped me to think about revitalizing my own life, and how I interact with others, great presentation!"; "This will help me to use all of my "colors" and to free what is begging to come out. It was just great, excellent!"; "Her style of presenting was so novel, she used some audio visuals but they were not the whole focus of her talk; she brought each of us into it; it was fun and made me feel good about myself"; "Thanks to the planning committee for bringing Nancy to us, this was not the usual nursing presentation, it applied to my professional, personal, and family life. I loved it!"

I could go on and on but I believe you can get the point, everyone loved you and the inspiring message you provided. An added bonus was that you made ARNA look good. in selecting such an out of the ordinary keynote speaker. Thank you, Nancy, for sharing your vitality, passion, and belief in the nursing profession and each of us. You gave us the gift of excitement about ourselves and the role that we play in the lives of others. We will invite you back, I am sure your other topics are just as inspirational.

Sincerely,

Joanne DeJanovich, MSN, RN

Chief Staff Officer