

May 1, 2010

Nancy Noonan 802 West Mulberry Street Louisville, CO 80027

Dear Nancy,

Thank you again for serving as our keynote speaker at our spring conference this year. Your presentation kick-started our conference with a much needed boost for our members.

You were the attendees' favorite presenter, hands down. They enjoyed your excellent presentation skills, your enthusiasm, your energy, and the fact that you were down to earth. They related well to you and I feel got what they needed from you. In our industry, the economy has made it difficult for us to feel successful in what we do. We are doing more work with less resources and are still expected to operate at a high level. Our hope was that you could energize our group to self-motivate and to learn tools to cope with potential feelings of being overwhelmed. You were able to provide this to the group by incorporating life stories that we could all relate to in both home and work situations.

As I listened to your presentation unfold, I couldn't help but think about what masterpieces I might be able to complete during my lifetime. It was motivating to hear that the great artists didn't know when they woke up one morning that they would begin creating a masterpiece that day. I had never thought about it from that perspective. I too can get out of bed in the morning, just like they did, with the same opportunity to create a masterpiece in my life.

Thank you for sharing your "Art of Mastery" with us!

Sincerely,

Trish Torrez

2009-2010 CAASLAR Board President

Dish Dossey